

Emergency Financial Assistance



Residential Assistance to Families in Transition (RAFT)

The state-funded RAFT program is a tool used by the HCEC team to provide eligible households or individuals funding that can be used to help keep their housing, obtain new housing, or otherwise avoid becoming homeless. For those looking to utilize RAFT for utilities or rent arrears, a shut-off notice or a eviction notice/court summons is now required.

Apply here: https://applyhousinghelp.mass.gov/s/?language=en_US&LanguageCode=en_US

To apply, please have:

- ID for Head of Household (driver's license, passport, birth certificate)
- Proof of Current Housing (lease, tenancy agreement, or tenancy at will agreement)
- Verification of Housing Crisis (Notice to Quit, an eviction notice, a utility shutoff notice, documentation of unsafe living situation)
- Income Verification (benefits statement, paystubs, unemployment letter etc.)

The Massachusetts Department of Transitional Assistance (DTA)

The TAFDC (Transitional Aid to Families with Dependent Children), EAEDC (Emergency Aid to the Elderly, Disabled, and Children), and SSI (Supplemental Security Income) programs were designed to give a leg up to specific qualified parties in Massachusetts on a short-term basis to help them get through very tough, temporary financial circumstance.

For more information on programs that can assist, go to <https://dtaconnect.eohhs.mass.gov/> or contact your local DTA office. Find your DTA office here: <https://www.mass.gov/orgs/department-of-transitional-assistance/locations>

Tenancy Preservation Program

The Tenancy Preservation Program (TPP) is a homelessness prevention program. TPP works with tenants, including families with children with disabilities, facing eviction as a result of behavior related to a disability (e.g. mental illness, intellectual disability, substance abuse, aging related impairments).

For more information about the program and to see if you are eligible, go to <https://www.mass.gov/info-details/tenancy-preservation-program> or contact your local administrative office:

- Brockton - 508-930-5951
- Fall River - 508-208-5906
- Norfolk County - 774-257-0354
- Taunton/Attleboro - 781-267-3594
- Plymouth County - 508-468-8234
- New Bedford - 508-942-0369
- Cape & Islands - 508-245-8327
- TPP Management Office - 508-944-9502

MassHealth MATCH Program Assistance

The MATCH program helps MassHealth members pay for move-in costs and buy the items they may need to make a new home livable and comfortable. MassHealth members can apply for MATCH assistance if they are moving from a place where they do not need to pay for housing costs and related expenses into community-based housing where they do need to pay for housing costs and expenses.

For more information on the program and eligibility, contact your insurance provider or go to <https://www.mass.gov/masshealth-match-program>

Salvation Army

Helps income-eligible households with clothing, financial assistance, and furniture assistance. They also manage thrift stores across MA to provide families with furniture and household goods at low cost. Salvation Army also manages the MA Good Neighbor Fund, which assists low-income households with making payments for energy-related utilities.

To inquire about receiving assistance, fill out the online form here: <https://easternusa.salvationarmy.org/massachusetts/contact-us/> or contact your local chapter

St. Vincent de Paul Society

Helps income-eligible households with clothing, financial assistance, fuel assistance, and furniture assistance. They also manage thrift stores across MA to provide families with furniture and household goods at no cost.

To inquire about receiving assistance, fill out the online form here: <https://www.svdpboston.org/how-to-get-help/> or contact your local chapter

If you are a victim of domestic violence, please call:

- SafeLink Domestic Violence Hotline: 877-785-2020
- National Domestic Violence Hotline: 800-799-7233

If you are a homeless youth, please call:

- National Runaway Safeline: 800-786-2929

If you are an elderly individual, please contact:

- Local Council on Aging (find their information here: <https://mcoaonline.com/>)

If you are a disabled individual, please contact:

- Local Independent Living Center (find their information here: <https://www.mass.gov/independent-living-centers/locations>)

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Location-Based Assistance

Name	Services Provided	Service Area	Contact Information
Father Bill's & Mainspring	Father Bill's & Mainspring is the lead administrator of the South Shore Continuum of Care (CoC), which is a regional planning body that provides a coordinated response to homelessness for residents of the South Shore	Residents of the South Shore with locations in Brockton and Quincy	508-586-2348 or visit https://helpfbms.org/ for more information
Quincy Community Action Program (QCAP)	Housing Staff can help answer questions about rental assistance, court summons for eviction, applying for subsidized housing, and homelessness programs. Staff also can help by providing Housing Search assistance, HUD-Certified Housing Counseling and emergency rental assistance (on a limited basis)	Braintree, Hull, Milton, Quincy, Weymouth and nearby communities	QCAP's Housing Staff are available every Monday from 10:00am-3:00pm for walk-in questions in QCAP's Resource Center at 1511 Hancock Street in Quincy. For more information, call 617-657-5383 or go to https://www.qcap.org/
Interfaith Social Services	HomeSafe is Interfaith Social Services' financial assistance and homelessness prevention program. Some of the services available to eligible clients include: budget counseling, information referral, financial assistance with overdue rent, utilities assistance and help with medical expenses not covered by Medicare and Medicaid such as: major dental work, hearing aids, etc.	Braintree, Cohasset, Hingham, Holbrook, Hull, Milton, Quincy, Randolph, Scituate and Weymouth.	If you need financial assistance with rent, utilities, budget counseling or help with medical expenses please call 617-773-6203 ext.16 at 9am on Monday, Wednesday and Thursday mornings. For information, visit: https://interfaithsocialservices.org/homesafe/
South Shore Community Action Council	SSCAC provides Emergency Assistance Case Management for low-income South Shore residents. On a limited basis, they can provide short-term emergency financial assistance for eligible households who are now at risk of housing insecurity, homelessness, utility shut-off, or food insecurity.	Carver, Cohasset, Duxbury, Halifax, Hanover, Hingham, Hull, Kingston, Marshfield, Norwell, Middleborough, Pembroke, Plymouth, Plympton, Scituate, or Wareham	Complete the online application at: https://sscac.jotform.com/nbgalibois/emergency-assistance-application-23 If you are unable to complete the online application, please call the Case Management Coordinator at 508-747-7575 x6266 to apply over the phone.
BAMSI (Brockton Area Multi Services, Inc.)	BAMSI is a private, non-profit human services organization providing services to adults and children with developmental disabilities, mental illness, behavioral health, and public health needs. Some of the areas in which BAMSI specializes include: Housing, temporary financial assistance, food insecurity, utility assistance, healthcare, Head Start, parenting support, mental healthcare, and substance abuse/recovery services	Residents in Brockton and surrounding communities	BAMSI Helpline at 508-584-4357 or go to https://www.bamsi.org/

This is not a guarantee of assistance. Please contact programs directly to determine eligibility. For further assistance, contact the Housing Consumer Education Center at 781-422-4208 or info@nhsmass.org. For more information, visit us at nhsmass.org.

Emergency Financial Assistance



HOUSING SOLUTIONS

Opening Doors • Changing Lives

Location-Based Assistance

Name	Services Provided	Service Area	Contact Information
Turning Point	Turning Point provides the following resources to those in need: Utility assistance, rental assistance, housing and employment information, referrals to emergency shelters, clothing sources, and other agencies, assistance with food insecurity and basic needs	Buzzards Bay, Carver, Marion, Mattapoisett, Middleborough, Rochester and Wareham	For assistance, call 508-291-3562 For more information, go to: https://turningpointwareham.org
Citizens for Citizens	CFC's Emergency Housing Assistance program can provide financial assistance for income eligible renters and homeowners to prevent homelessness. We also provide referrals to other resource saving programs, both internal and external to CFC. Please see website for full program details and eligibility guidelines.	Attleboro, Berkley, Dighton, Fall River, Freetown, Lakeville, Rehoboth, Seekonk, Somerset, Swansea, Taunton, Westport and surrounding communities	Fall River: (508) 675-2157 ext. 601 Taunton: (508) 823-6346 For more info, go to: https://cfcinc.org/
Catholic Social Services	Catholic Social Services is the lead administrator for Emergency Solutions Grant (ESG) and Continuum of Care (CoC) programs in the South Coast. These programs consist of Homeless Prevention, Rapid Re-Housing, and Permanent Supportive Housing, which serve households both at-risk of homelessness, and those who are currently experiencing literal and chronic homelessness.	Residents of the South Coast with locations in New Bedford, Fall River and Hyannis	Fall River: (774) 520-2555 New Bedford: (508) 999-4757 Attleboro/Taunton (and other Bristol County areas): 508-884-8750 For more info, go to: https://www.cssdioc.org/
People Acting in Community Endeavors, Inc. (PACE)	PACE Housing Opportunity Center provides one on one guidance to match programs to individual needs. Programs and services include: Limited rental assistance, mediation when negotiating with a landlord about back rent or payment plans, resources and information on tenant's rights and landlord's rights in Massachusetts, and referrals to other local resources to meet family and individual needs.	Acushnet, Dartmouth, Fairhaven, Marion, Mattapoisett, New Bedford, Rochester and surrounding communities	Please call for an appointment at 508-993-0033 (ext.103) For more information, go to https://paceinfo.org/

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